

# Cathay Pacific Airways

***SUBJECT: SPECIAL TICKETING GUIDELINE FOR TYPHOON “Merbok”***

Due to Typhoon Merbok approaching Hong Kong, with immediate effect, rebooking charges will be waived for all tickets issued worldwide (irrespective of fare type) on/before 11Jun2017 for travel with CX/KA confirmed booking involving Hong Kong on 12-13Jun2017.

Details as follows:

1. CX/KA ticket stock

a. Cancellation, Refund and rerouting

No waiver on cancellation, refund and rerouting charges.

b. Rebooking - Rebooking charges will be waived on conditions that

- Such requests are made on/before 13Jun2017 and before departure, for travel with CX/KA confirmed booking involving Hong Kong on 12-13Jun2017

No-show passenger is not eligible for the waiver

- Revised (NEW) travel date must be on/before 20Jun2017 and subject to flight availability.

In which case, the ticket expiry date will be adjusted accordingly

- The newly rebooked sector must observe and conform to the conditions of the respective fare rule, e.g. blackout dates, flight application, weekend/weekday travel, stopover charges and applicable seasonality by collecting additional/refunding difference (if any) as appropriate.

- Reissuance charges will only be waived due to the expiry of the original ticket.

c. Endorsement - Condition of the respective fare rules applies.

If you have any questions, please contact Cathay Pacific Airways reservations office at 1-800-848-5008 or any Cathay Pacific Airways sales office in the U.S.A.

On behalf of **Cathay Pacific Airways**, we would like to take this opportunity to thank you for your continued support.

Sincerely,

**Lisa Manning**

Director, Revenue Management Unit