

SUBJECT: FARE QUOTATION AND PREPAID TICKET ADVICE (PTA)

Effective 1st January 2010, Cathay Pacific will no longer process fare quotation and PTA requests via GDS (Sabre, Apollo, Worldspan, Amadeus) queue.

Please email your request to mailto:northamerica_faredesk@cathaypacific.com

To facilitate and expedite your requests, we require you to provide us with the following information:

For fare quotation:

1. A copy or image of the flight details made in your GDS or passenger name/sector/flight number/date/CX record locator that the fare quote is required. Please also specify fare contract number, if any.
2. Additional information that may affect the calculation example:
 - a. the original ticket number (if the quote is for rerouting)
 - b. fare contract number.

For sending PTA:

1. A copy or image of the flight details made in your GDS or passenger name/sector/flight number/date/CX record locator that fare quote is required. Please also specify fare contract number, if any.
2. When ready to send PTA, we require the following:
 - a. PTA number
 - b. Check digit of the PTA
 - c. IATA number of PTA
 - d. Form of payment
 - e. fare contract number, if any
 - f. passenger local contact at the departure city for ticket pick up.